

General Product Safety Instructions  
effective from 13 December 2024

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Dear Consumers,

taking into account the latest European Union regulations, please read these instructions for the safe use of the products offered by DAJAR.

1. Purpose of the document

The instructions contain important tips for the safe use of our products and how to deal with possible safety problems.


2. Legal basis

• Regulation (EU) 2023/988 of the European Parliament and of the Council of 10 May 2023 on general product safety, amending Regulation (EU) No 1025/2012 of the European Parliament and of the Council and Directive (EU) 2020/1828 of the European Parliament and of the Council, and repealing Directive 2001/95/EC of the European Parliament and of the Council and Council Directive 87/357/EEC.

3. Coverage and application

The instructions apply to all non-food consumer products offered by DAJAR in the European Union that it places or makes available on the market.

4. General safety rules

- a. Use the product as intended – using the product in accordance with the instructions is the basis for its safe operation.
- b. Familiarize yourself with the marking of the product, whether it has complete markings, information on use, warnings and contact information of the manufacturer.
- c. Be sure to follow the manufacturer's instructions for use.
- d. Be careful – products have different levels of risk. Carefully follow the warnings to prevent personal injury or material loss.
- e. Consider whether the product is suitable for the age and capabilities of potential users (children, elderly, people with disabilities). If the product is not a toy, keep it out of reach of children.
- f. Use food contact products, only those that are marked "Intended for contact with food" or are marked with the pictogram 
- g. For products that require a CE mark, make sure the mark is visible in the marking. The CE mark applies to toys, furniture, electrical and electronic equipment, pressure equipment, etc.
- h. Take precautions during the heat treatment of food due to the high temperatures of the dish and the food to avoid burns. Never extinguish the flame with water.
- i. Always use the products on the heat sources for which they are intended and do not leave them unattended.
- j. In microwave ovens, only use products designed for this purpose.
- k. Use only undamaged and fully functional products.

- l. Electrical and heating equipment should only be used by adults.
- m. Use the preservation and storage methods indicated by the manufacturer.
- n. Use proper cleaning products and kitchen accessories for cleaning and care.
- o. Only wash products with this label in the dishwasher.
- p. Use the products only under the conditions described in the manufacturer's instructions (e.g. products intended for indoor use must not be used outdoors).

#### 5. Precautions

- a. Remember about thermal hand protection when using, for example, thermal oven gloves during the use of products that generate high temperature.
- b. Take appropriate precautions for heat generating products and electrical equipment, against access by children, pets and others in need of care.
- c. Use only authorized service centers for repairs and never modify the products. Stand-alone alterations, repairs or modifications may compromise the safety of the products and cause damage to them.
- d. Safe connection of devices – in the case of electrically powered devices, make sure that they are connected to sockets with the appropriate voltage and are protected against moisture. Do not leave electrical equipment running unattended. Never use an electrical appliance with a damaged plug or cord. If the power cord is damaged, it must be replaced by the manufacturer, its representative or a person with similar qualifications to avoid hazards.

#### 6. Procedure in the event of detection of a hazard or malfunction

- a. Immediately discontinue use – if you notice any abnormalities, such as overheating of the device, mechanical damage, cracks, leaks or unnatural sounds during use, immediately stop using the product.
- b. If a personal injury has occurred, contact the nearest medical unit.
- c. Report the problem to the manufacturer or seller – contact DAJAR by phone at +48 94 346 78 00 or by e-mail at [reklamacje@dajar.pl](mailto:reklamacje@dajar.pl) or the seller. When reporting a problem, provide the product code and batch number (which are on the product or packaging) and describe the type of irregularity or hazard.
- d. Return or replace the product – in the case of products posing an immediate risk to health or safety, the manufacturer or seller is obliged to accept the return or replace the product.
- e. In the case of dangerous products, DAJAR will immediately take the corrective measures necessary to effectively bring the product into compliance with the requirements, which may also consist in recalling the products from the market.
- f. DAJAR will inform the market surveillance authorities of the Member States where the product has been made available on the market about the incident to consumers and through the Safety Business Gateway.
- g. In the event of revealing defects of the product resulting in its recall from the market, DAJAR will post a warning on the website [www.dajar.pl](http://www.dajar.pl).

#### 7. Manufacturer's guidelines for returning or replacing the product

- a. Keep proof of purchase – If you need a return or complaint, proof of purchase allows you to quickly identify the product and speeds up the process of replacement or repair.
- b. Please check the product code and lot number to ensure that the product has not been recalled.

#### 8. Recall of products from the market

- a. Information on product recall – if a hazard is detected, the manufacturer is obliged to recall dangerous products from the

market and inform consumers about it.

b. Information about recalled products – you can check current information about recalled products on [www.dajar.pl](http://www.dajar.pl), the website of the Office of Competition and Consumer Protection [www.uokik.gov.pl](http://www.uokik.gov.pl) or in the media. If you have a recalled product, follow the manufacturer's return or replacement guidelines.

#### 9. Security changes and updates

DAJAR monitors the current legal regulations in the field of product safety on an ongoing basis and implements changes to ensure the highest level of safety of the offered products.

#### 10. Compliance with laws and standards

DAJAR declares that the offered products meet the requirements contained in the law and harmonization standards, i.e.:

- a. • Regulation (EU) 2023/988 of the European Parliament and of the Council of 10 May 2023 on general product safety, amending Regulation (EU) No 1025/2012 of the European Parliament and of the Council and Directive (EU) 2020/1828 of the European Parliament and of the Council, and repealing Directive 2001/95/EC of the European Parliament and of the Council and Council Directive 87/357/EEC. (GPSR)
- b. Regulation (EC) No 1935/2004 of the European Parliament and of the Council of 27 October 2004 on materials and articles intended to come into contact with food and repealing Directives 80/590/EEC and 89/109/EEC.
- c. Commission Regulation (EC) No 2023/2006 of 22 December 2006 on good production practices as regards the materials and articles intended to come into contact with food.
- d. Commission Regulation (EU) No 10/2011 of 14 January 2011 on plastic materials and articles intended to come into contact with food.
- e. Council Directive 84/500/EEC of 15 October 1984 on the approximation of the laws of the Member States relating to ceramic articles intended to come into contact with food.
- f. Commission Directive 2005/31/EC of 29 April 2005 amending Council Directive 84/500/EEC as regards the declaration of conformity and the performance criteria of the method of analysis for ceramic products intended to come into contact with food.
- g. Directive 2014/30/EU of the European Parliament and of the Council of 26 February 2014 on the harmonization of the laws of the Member States relating to electromagnetic compatibility (recast version);
- h. Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (recast version) and Delegated Directive 2015/863/EU of 31 March 2015 amending Annex II to Directive 2011/65/EU of the European Parliament and of the Council as regards the list of restricted substances.
- i. Directive 2014/35/EU of the European Parliament and of the Council of 26 February 2014 on the harmonization of the laws of Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits.
- j. Directive 2009/125/EU of the European Parliament and of the Council of 21 October 2009 establishing a framework for the setting of eco-design requirements for energy related products.
- k. Commission Regulation (EC) No 1275/2008 of 17 December 2008 implementing Directive 2005/32/EC of the European Parliament and of the Council with regard to eco-design requirements for standby and off mode electric power consumption of electrical and electronic household and office equipment (text with EEA relevance).
- l. Commission Regulation (EU) No 801/2013 of 22 August 2013 amending Regulation (EC) No 1275/2008 with regard to eco-design requirements for standby, off mode electric power consumption of electrical and electronic household and office equipment, and amending Regulation (EC) No 642/2009 with regard to eco-design requirements for televisions (text with EEA relevance).
- l. Regulation (EC) No 1907/2006 of the European Parliament and of the Council of 18 December 2006 concerning the Registration, Evaluation, Authorization and Restriction of Chemicals (REACH), establishing a European Chemicals Agency,

amending Directive 1999/45/EC and repealing Council Regulation (EEC) No 793/93 and Commission Regulation (EC) No 1488/94 as well as Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC.

m. Directive 2014/68/EU of the European Parliament and of the Council of 15 May 2014 on the harmonization of the laws of the Member States relating to the making available on the market of pressure equipment (recast). Text with EEA relevance.

n. The Act on Food Safety and Nutrition of 25 August 2006 (Journal of Laws of 2006, No 171, item 1225, as amended). DAJAR has developed and implemented procedures so that all products offered meet the definition of a "safe product" in accordance with the requirements of the GPSR. Owing to extensive cooperation with the recipients of our products, we can maintain a high standard of consumer protection and ensure proper product safety – also in your home and garden.



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